

Going to the Emergency Department (Majors)



An Easy Read guide for attending Majors in
the Emergency Department



Majors is where doctors and nurses look at and treat more serious injuries.



If you are very poorly, you may need to come into hospital in an ambulance.

Your carer can come with you.



You will come in through a special entrance.



You will be seen on a trolley.

The staff at the hospital will weigh you.



You will see the triage nurse who will take your blood pressure and temperature.

She will ask you what is wrong.

Mid Cheshire Hospitals NHS Foundation Trust
Cheshire and Wirral Partnership NHS Foundation Trust

Information about ME to help YOU
For People with Learning Disabilities coming into Mid Cheshire NHS Hospitals.

Name: _____

Welcome to Leighton Hospital

This information belongs to me.
Please share my information with other health professionals involved in my care.
Please return it to me when I am discharged.

Nursing and medical staff, please look at my information before any interventions take place.

- Red arrow: Things you need to know about me
- Yellow arrow: Things which are important to me
- Green arrow: My likes and dislikes

If you have a hospital passport, give it to the nurse.



You will then go to the Majors Department.



You will wait in a cubicle.



The nurse will ask you some more questions and check your blood pressure and temperature again.



The nurse may ask you to put on a gown.

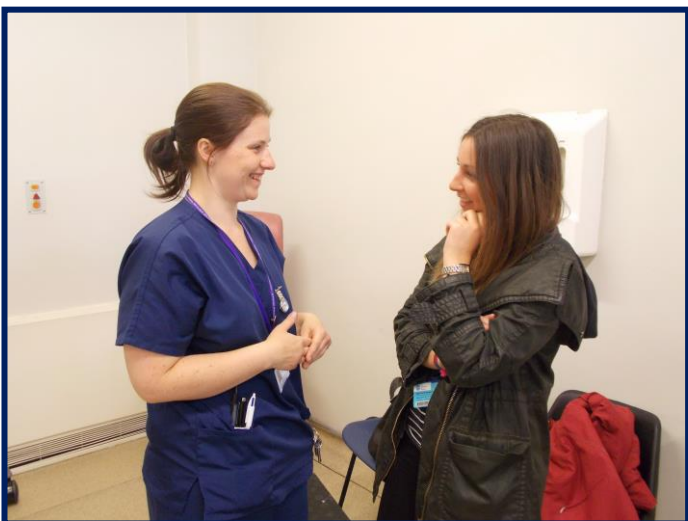


You may have a heart tracing done or a blood test to check the level of sugar in your blood.



The doctor will then ask you some questions.

They will examine you by touching or looking at the part of you that is unwell.



The staff may want to ask your carer some questions too.



If some of your test results are not ready, you may wait in the Clinical Decisions Unit (CDU) in the Majors Department.



If you or your carer needs help whilst you are in the hospital, ask one of the nurses.



If you are not well enough to go home, you will be moved to a bed on a ward.

You can then have treatment.



If you are well enough you may go home.

Remember

Talk to the staff if you are **worried**.

Talk to the staff if want to ask **any questions**.

The staff want to **help you**.



Emergency Department telephone number is 01270 612159 or 612544.