

Going to the Emergency Department (Minors)



An Easy Read guide for attending Minors in
the Emergency Department

Minors is where doctors and nurses look at and treat less serious injuries.



This is the entrance to the Emergency Department at Leighton Hospital.



You will then have to book in at the reception desk.

The person on the desk will ask your name, address and what is wrong with you.

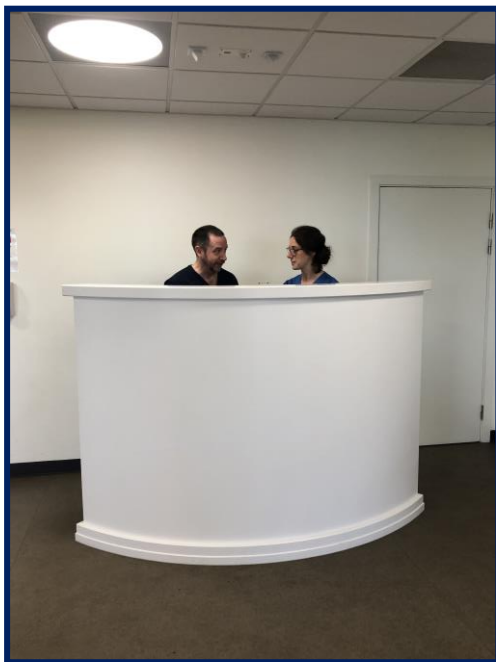


Please clean your hands.



You will be asked to sit down in the waiting room.

Wait for the nurse to call your name.



The nurse will talk to you and your carer to find out what is wrong.

If you are in pain or scared, tell the nurse, who will try to help you.

Mid Cheshire Hospitals NHS Foundation Trust NHS
CWP Cheshire and Wirral Partnership NHS Foundation Trust




Information about ME to help YOU
For People with Learning Disabilities coming into Mid Cheshire NHS Hospitals.

Name:

Welcome to Leighton Hospital 

This information belongs to me.
Please share my information with other health professionals involved in my care.
Please return it to me when I am discharged.

Nursing and medical staff, please look at my information before any interventions take place.

-  Things you need to know about me
-  Things which are important to me
-  My likes and dislikes

If you have a hospital passport, with you, please hand it to the nurse.



You will be asked to sit back in the waiting room.

Sometimes you may have to wait a long time if the Emergency Department is very busy.



There are toilets you can use in the Emergency Department.



Listen for your name to be called over a loud speaker.

You will be asked to go to the Minors Department.



This is what the Minors Department looks like.



A nurse will call you into a room and they will ask you more questions.

They will examine you by touching or looking at the part of you that is unwell.



You may have to wait if the nurse or doctor needs to do some tests.



These tests might be taking blood, having an x-ray or having a scan.



They will give you some patient information for you to take home with you.



If the nurse or doctor do not need to see you again, you can go home.

Remember

Talk to the staff if you are **worried**.

Talk to the staff if want to ask **any questions**.

The staff want to **help you**.



Emergency Department telephone number is 01270 612159 or 612544.