

Tell us what you think

The Customer Care Team provides a free, impartial and confidential service which covers Leighton Hospital, Crewe; Victoria Infirmary, Northwich; Elmhurst Intermediate Care Centre, Winsford and Central Cheshire Integrated Care Partnership (CCICP).

Want to discuss a concern/make a complaint?

**Concerns/
Complaints**



Advice & Information

Need advice or information and don't know where to go?

**Suggestions /
Compliments**

Have an idea or compliment to share?

Talk to the Customer Care Team

- Ask a member of staff to contact the Customer Care Team on your behalf.
- Write to the Customer Care Team, Leighton Hospital, Middlewich Road, Crewe, Cheshire, CW1 4QJ
- Telephone: **01270 612410** (24 hour answer phone)
or email: **customercareteam@mcht.nhs.uk**

The Customer Care Team is available Monday to Friday 9.00am - 5.00pm (excluding weekends and Bank Holidays)