What to expect at your assessment appointment

This appointment may take up to one hour. During this time we will carry out a hearing test and discuss the options for managing your hearing difficulties with you. What happens next is dependent on our findings. If you require a hearing aid you will be issued with a fitting appointment.

What to expect at your fitting appointment

This appointment may take up to one hour. We will fit your hearing aid, demonstrate how to use the aid, and provide the appropriate leaflets/information and a record book to collect replacement batteries. At the end of this appointment you will be advised regarding your follow up appointment.

What is your follow up appointment for?

Your follow up appointment is to monitor your progress. To ensure that you are coping with the everyday use of the hearing aid; and to discuss any further options that may be suitable to improve your hearing ability.

If you are satisfied with your hearing aid at your follow up appointment, you will be directed to attend the hearing aid maintenance sessions, as required.

Hearing aid maintenance session times at Leighton Hospital

Monday, Thursday, Friday
9:00am until 12:00 noon

Tuesday & Wednesday
1:30pm until 4:00pm

This is a ‘drop in’ session. We are unable to predict how many people will attend per session. Your patience is much appreciated. You will be seen in turn.

Audiology Department
Leighton Hospital
Middlewich Road
Crewe
Cheshire
CW1 4QJ

Phone (Direct line): 01270 612197
What is Audiology

Audiology is the science of hearing and balance. We work closely with Ear, Nose & Throat, Paediatric Audiology, New Born Hearing Screening and the Deafness Support Network.

Location

The Audiology Department is located in the Outpatients Department, on the ground floor of the hospital making it easily accessible. Wheelchairs are available should patients require them.

Services

The Audiology Department at Leighton Hospital provides a range of hearing related services including: Diagnostic assessment of hearing Assessment for, and prescription of digital hearing aids, including Bone Anchored Hearing aids. Tinnitus management clinics Rehabilitation for patients with hearing loss and tinnitus Assistive equipment to help with hearing Maintenance and care of hearing aids.

Opening times

Appointments are available from 8:00am to 5:30pm Monday to Friday. Opening times for the maintenance sessions can be found on the reverse of this leaflet.

Our team

Our Audiology team consists of: Head of Service Deputy Head of Service 4 Senior Audiologists, 4 Audiologists, 1 Associate, Audiology practitioner and 3 Technicians

We have experienced members of staff; many have worked at Leighton Hospital for a number of years and have worked in the field of Audiology for much longer. Some members of staff are specialised in specific areas such as: tinnitus, BAHA, paediatrics, streamers.

Our team are committed to help you understand your hearing loss and guiding you through the stages of adjusting to wearing a hearing aid. We are also on hand to provide maintenance of your hearing aids and support and advice as required.

How do I arrange a hearing assessment?

A hearing assessment can be arranged by your GP.

If you already wear a hearing aid issued by Leighton Hospital, and would like to be reassessed by our Audiology department, you can complete a “self-referral” form. This can be done in any of our clinics.

If you have a hearing aid from another provider, even if this is another NHS Trust, you will need a new referral from your GP.